



MNC CoP Update Briefing

24 October 2019

Welcome

Rev: 2018.03.221

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My Background



- 23 Years RAAF – Helicopters (Vietnam 1969 to 1970)
- Fighter Pilot – 15 Years, 8 Years Fighter Instructor, Staff Officer
- 1989 to 2012 – Qantas International Airline Pilot B747
- 2012 to 2017 – TIP Presenter, Coordinator, STM
- ATDP RIG 2 Manager NSW/ACT/WA Facilitator/Assessor

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ATDP



- ▶ Implementation Date – 01 July 2016
- ▶ UoC Approved by ASQA – 17 April 2017
- ▶ RPL commenced – mid 2017
- ▶ Training Pathway – December 2017



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ATDP Structure



- ▶ Three Regional Implementation Groups (RIGs) replaced the previous six State based TIP Training Consultative Groups
- ▶ ATDP is a National Program
- ▶ RIGs exist to assist with the implementation and administration of the National Program on a Regional basis



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Role of Implementors

Support of ATDP training
in the Region

Provision of administrative
support and resource
coordination for face-to-face training activities

Development and support of Communities of Practice
(CoPs) and the support of facilitators, mentors and
advocates

Provide Regional input to National initiatives
through representation on the CFMG



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RIG 2 (NSW/ACT/WA)

- ▶ Regional Manager
 - Ian Thompson OAM
- ▶ Deputy Manager
 - Bill Forsbey
- ▶ Regional Mentors
 - Compensation – Bill Forsbey
 - Wellbeing – John Hopman
- ▶ Program Support Officer (PSO)
 - Karolyn Traise



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ATDP



- ▶ One Course 10620NAT – Military Advocacy
- ▶ National Consistency
 - National Course
 - National Facilitators
 - National Assessors
 - All Advocates trained in 3 Acts
 - Continuing Professional Development



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Demand Training



- ▶ 3 National Programs per month
- ▶ Candidates and Mentors complete WEL
 - Advise ADTP – Thru website
 - Waitlist
 - Program within 3 months
- ▶ Two offers then other people will take priority



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ADTP Statistics – 01 Oct19



- ▶ 706 Advocates accredited
- ▶ 934 Units of Competency (Statements of Attainment) issued
- ▶ ATDP Enrolments since 01 January 2019
 - 136 – Training
 - 129 – RPL



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ADTP Statistics



- ▶ New Enrolments under 50 years of age
 - 54 – Training
 - 22 – RPL
- ▶ 498 – Advocates with a CPD obligation
- ▶ 358 – Advocates on the active list



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RIG 2 Training Programs



- ▶ **20–21Jun19, RPL – Port Macquarie – 7 attended**
 - 5 x Wellbeing Level 2 accredited
 - 1 x Compensation Level 2 accredited
- ▶ **13–14Aug19 RPL – Sydney – 9 attended**
 - 1 x Wellbeing Level 1 accredited
 - 1 x Compensation Level 2 accredited



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RIG 2 Training Programs



- ▶ **03–04Sep19, RPL – Sydney – 7 attended**
 - 1 x Wellbeing Level 2 accredited
- ▶ **17–19Sep19, C&A – Penrith (St Marys) – 6 attended**
- ▶ **07–11Oct19 C&A – Perth – 2 listed for Wellbeing Level 1, 3 listed for Compensation Level 1**
- ▶ **15–16OCT19 RPL – Newcastle – 1 listed for Compensation Level 3, 4 listed for Compensation Level 2, 1 listed for Compensation Level 1, 3 listed for Wellbeing Level 2.**



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Nationally Accredited Advocacy Register



- ▶ ATDP has an obligation to assist in making known the availability of advocacy services
- ▶ Clients are entitled to be assured that available advocates are properly accredited
- ▶ Privacy issues resolved – it will function similarly to a JP Register – insert Postcode
- ▶ Benefits clients and ESOs

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New ATDP Website



- ▶ Became default website on 01 October 2019
 - Coexist with old site until 31 October 2019
- ▶ Link
 - <https://web.atdp.org.au/>

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ATDP Factsheet



- ▶ The ATDP information page on the DVA site, has been updated to reflect the progression of the ATDP and is available at this link:
- ▶ www.dva.gov.au/consultation-and-grants/advocacy-training/advocacy-training-and-development-program.



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ATDP Handbooks



- ▶ **Compensation and Rehabilitation Handbook**
- ▶ **ATDP Wellbeing Handbook and Wellbeing Support Officers Handbook**
- ▶ Added to DVA website 24 June 2019

<https://www.dva.gov.au/consultation-and-grants/advocacy-training/advocacy-handbooks>



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Communities of Practice (COPs)



- ▶ The ATDP Blueprint requires, and the ESORT has agreed, that ESOs assist in the establishment and ongoing maintenance of CoPs. Communities of Practice do not have their origin in a particular ESO nor should they only serve a single ESO.



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Communities of Practice (COPs)



- ▶ Provision of support to veterans and their families is, after all, the stated purpose of most ESOs, and CoPs provide a conduit for this support on their behalf.



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RIG 2 CoP



- The following CoP are active in RIG 2

AVLAN
 South Coast NSW
 ACT
 Central Coast NSW
 Mid North Coast NSW
 Sydney West
 WA RSL
 Busselton RSL
 RAAFA Bullcreek
 Alstonville Veterans' Advocacy Centre



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Continuing Professional Development (CPD)



- ▶ CPD Team Leader – Brett Warner (WA based)
- ▶ East Coast Assistant – Bill Forsbey
- ▶ PSOs much more involved in day-to-day administration of the Program



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CPD Pre-Approved Programs



- ▶ ASIST – 5 CPD points
- ▶ safeTALK – 3 CPD points
- ▶ Mental Health First Aid – 3 CPD points
- ▶ First Aid Certificate – 2 CPD points
- ▶ CPR Refresher – 1 CPD point
- ▶ Working with Dementia (MOOC through UTAS) – 3 CPD points
- ▶ AVERT – 1 CPD points
- ▶ esuicidetalk – 1 CPD point



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CPD



- ▶ CPD points confirmed already
- ▶ 5 points per year from Pre Approved activities
- ▶ Advocate can complete program then apply for points credit post-event
 - Provided activity pre approved
 - Attendance evidenced



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VITA



- ▶ VITA provides access to professional indemnity insurance for organisations that provide advice and advocacy services to members of the ex-service community about government pensions, benefits and community support services.
- ▶ <https://web.atdp.org.au/docs/vita/VITABrochure2019.pdf>



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VITA Summary



- ▶ Even if not a VITA claim the veteran's complaint and claim needs to be addressed.
- ▶ If the VITA conditions for coverage are met – including contacting the ESO which authorised the ATDP advocate, the claimant should then contact VITA through the contact details in the brochure to initiate their claim.



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VITA Summary



- ▶ VITA the insurance, covers financial loss relating to advice given (or not given) by an ATDP advocate – problems with other aspects of service delivery are the responsibility of the authorising ESO.



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Making a Claim



- ▶ the advocate must be a member in good standing of the ESO affected
- ▶ that ESO must be a member of VITA
- ▶ the ESO must have authorised the advocate in writing to advocate on its behalf
- ▶ The advocate must be ATDP qualified, unless the incident/s occurred prior to 30 June 2019 (L3 and L4 to 31 Dec 2019)



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Making a Claim



- ▶ The allegation against a VITA member or advocate must be that the advice given, or not given, resulted in the other party sustaining a financial loss.
- ▶ Claims for any other reason (abuse, poor response, attitude, etc) are not VITA's business. [This is an issue for the ESO]



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Making a Claim



- ▶ Before a claim can proceed, the allegation must be of a failure of professional opinion, service or advice that leads to an actual financial loss to a third party (i.e. Veteran, War Widow etc.) and supported by evidence broadly consistent with what would be legally required in a civil law jurisdiction.



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Making a Claim



- ▶ Should a potential claimant approach VITA, VITA will inform the potential claimant that they should, in the first instance, contact the ESO that authorised the advocate in question to operate on that ESO's behalf.
- ▶ The potential claimant should provide a statement of facts known and must establish the basis in law of their claim by providing, in writing, that the elements above are present.



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Making a Claim



- ▶ If the claimant lodges a claim directly with the advocate, the advocate should advise their ESO and VITA as soon as practicable, and further advice on an appropriate response will be provided.
- ▶ In all cases, the claimant should be advised that the progression of their claim may best be achieved by seeking legal advice.



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VITA Membership 2019



- ▶ Air Force Association
- ▶ Australian Army Association
- ▶ Australian Peacekeepers and Peacemakers Veterans' Association
- ▶ Australian Federation of TPI
- ▶ Australian SAS Association
- ▶ Blue Mountain Vietnam Vets
- ▶ Cootamundra RSL
- ▶ Defence Force Welfare Association
- ▶ Fleet Air Arm Association



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VITA Membership 2019



- ▶ Illawarra Veterans' Entitlement Service
- ▶ Integrated Servicepeople's Association of Australia
- ▶ Legacy
- ▶ Military Brotherhood Inc
- ▶ Naval Association of Australia
- ▶ Partners of Veterans Association
- ▶ RSL
- ▶ RAR Association
- ▶ The Oasis Townsville Ltd



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VITA Membership 2019



- ▶ Veterans Australia VA NT
- ▶ Veterans' Centre – Sydney Northern Beaches
- ▶ Veterans' Centre – Mid North Coast
- ▶ Veterans of Australia Association
- ▶ Veterans' Support and Advocacy Service
- ▶ Vietnam Logistics Support Veterans Association of WA
- ▶ Vietnam Veterans Federation of Australia
- ▶ Vietnam Veterans Association of Australia

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▶ Any Questions?

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